



Web Browser File Transfer

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Hermstedt StingRay
The multi protocol File Transfer Server



Contents

Setting up Web Access	Page 3
Creating an address book entry	Page 4
Uploading files to the account	
- Using Data Server	Page 5
- Using an FTP Client	Page 6
- Using a Web Browser	Page 6
Customer Web Browser File Transfer	Page 7
Contacting the Technical Support team	Page 9

Setting up Web Access

You need to ensure that the external web access i.e. accessing your StingRay via a web browser, is switched on. Log into your StingRay internal web interface as an Administrator and select Network Configuration from the System Management menu on the left hand side (the default Administrator username is admin, password is stingray).

At the top of the image below you can see a Green button. By clicking on this you can turn on and off the external web interface. Green is on, red is off. Make sure its Green.

It's highly likely that you won't need to amend any of the other settings in this section unless you are using other features within the StingRay.

External Webaccess ●

This values adjust the efficiency of the external Webserver.

Meaningful values are:

Prestart servers = 5,
minimum spare servers = 5, maximum spare servers = 10,
maximum concurrent connections = 150, max num requests before restart = 150.

External Address (IP/DNS)	<input type="text" value="stingray.pro2col.com"/>	Prestart servers	<input type="text" value="5"/>
IP-Port	<input type="text" value="80"/>	maximum spare servers	<input type="text" value="10"/>
minimum spare servers	<input type="text" value="5"/>	max number of requests before restarts	<input type="text" value="150"/>
maximum concurrent connections	<input type="text" value="150"/>		

The setting - IP Port - provides you with the option to host the StingRay on an alternative port if you already are using Port 80 for something else e.g. web mail.

Creating an address book entry

Create a new address book entry by going to the Address Book Management menu and select Address Book.

Complete the relevant General Information, selecting email notification if you'd like your customer to know when files have been Uploaded, Downloaded or Deleted from their account on StingRay.

You will need to configure the section **Settings for Data server access (Exchange)** for your customers to be able to log into their 'Exchange' area using a web browser.

Make sure that **Data server access enabled** is ticked and that a **unique** username and password are entered. If you'd like your customers to be able to Upload files then tick the 'Write' box. To allow customers to delete files tick the 'Delete' box.

Under **Receiver Assignment** move FTP from the left to the right box. This is required because the data is stored in an area that originally was built for FTP access only. With version 2.5 of StingRay customers can access the same data using HTTP and FTP depending upon their preference.

The screenshot displays the 'Address Book Management' interface for creating a new entry. The form is organized into several sections:

- Address Book - New - ID:** Header section.
- General Information:** Fields for Company name (An Advertising Agency), Recipient Name (Studio Manager), Phone Number (01234 567 890), E-Mail (studio@agency.com), Notification (E-Mail), Mailbox, Postal Address, Global Address (checked), and Caller ID.
- Outgoing Settings:** Fields for Outgoing Transmission Enabled, ISDN number / IP Address / email, Protocol (Leonardo over IP), User Name, FTP Passive mode, Retrieve enabled for FTP, Destination folder, Max. Channels, Password, Mac Extra (Full), and Skip transferring folder structure.
- Incoming Settings:** Fields for Incoming Transmission Enabled, User Name, and Password.
- Settings for Data server access (Exchange):** Fields for Data server access enabled (checked), User Name (agency), Password, Access rights (Write and Delete checked), and Password (masked with dots).
- Receiver assignment:** Two lists: 'All local users' (admin, ben, bibi, chaz, demo, james) and 'Assigned Receivers' (FTP). Arrows indicate moving items between the lists.

Click Save and you can then log out of the StingRay.

Uploading files to the account

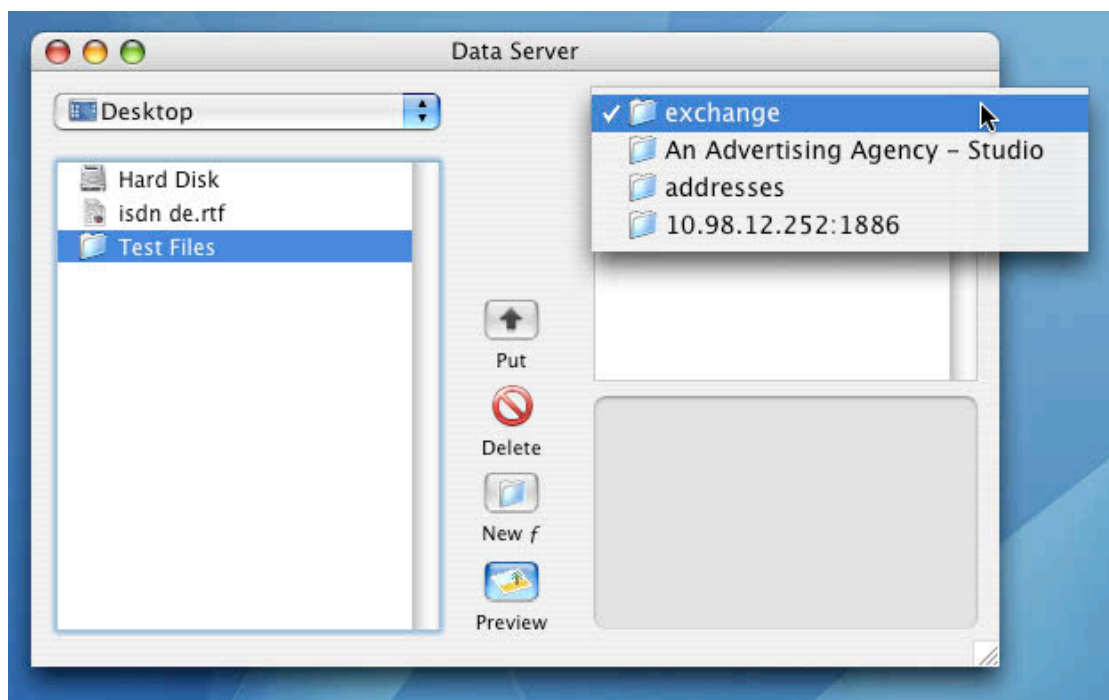
You can upload files to the account in several ways for your customers to collect them.

Using Data Server

Using your StingRay Client application you can place files into the corresponding folder for your customers to collect. Open up your StingRay client and from the File Menu select Data Server.

The image below of the Data Server in the StingRay Client shows the data on your Mac in the left hand window and the path to the customer folder in the right hand window.

Files should be selected in the left window and using the Put function in the middle of the window, files are then uploaded to the 'exchange' area for your customer to download.



Tips & Hints

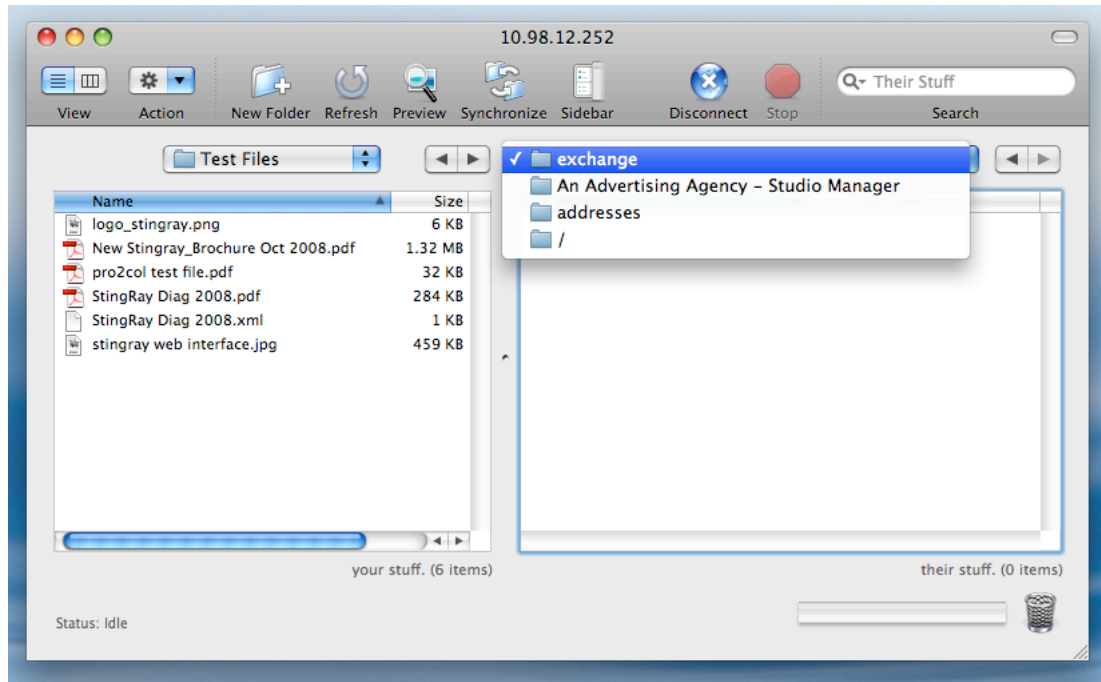
If you can't select Data Server from the file menu, log into the StingRay via the web browser as an Administrator. Go to Local Users under Address Book Management and click on your user profile. Ensure that the box next to **Allow internal dataserver access** is ticked.

You can select multiple files and folders in the left hand window of the Data Server using the Shift and Command keys.

Using an FTP Client

If you don't have a StingRay Client application you can upload files to your StingRay using an FTP client. When logging into your StingRay you'll need to FTP into the local port using the same settings as you'd use in your StingRay Client, e.g. Internal IP address, local user name and password.

You can then navigate to the relevant folder again to drop the files in.



Tips & Hints

If you can't access the StingRay with an FTP Client, log into the StingRay via the web browser as an Administrator. Go to Local Users under Address Book Management and click on your user profile. Ensure that the box next to **Allow internal dataserver access** is ticked.

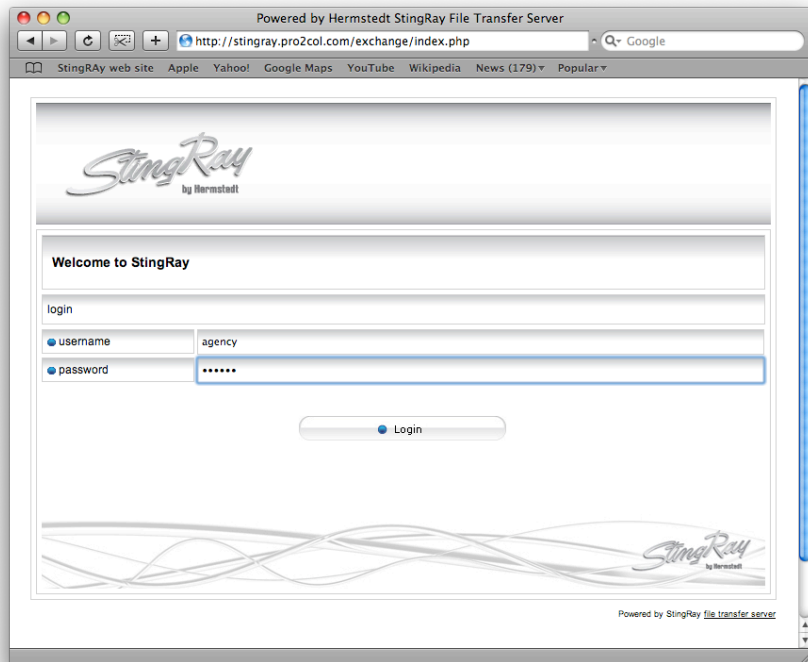
Using a Web Browser

The other obvious option is to use your customers' log-in to upload files to the StingRay's external web interface. How your customers log in and upload files is detailed in the next section.

Customer Web Browser File Transfer

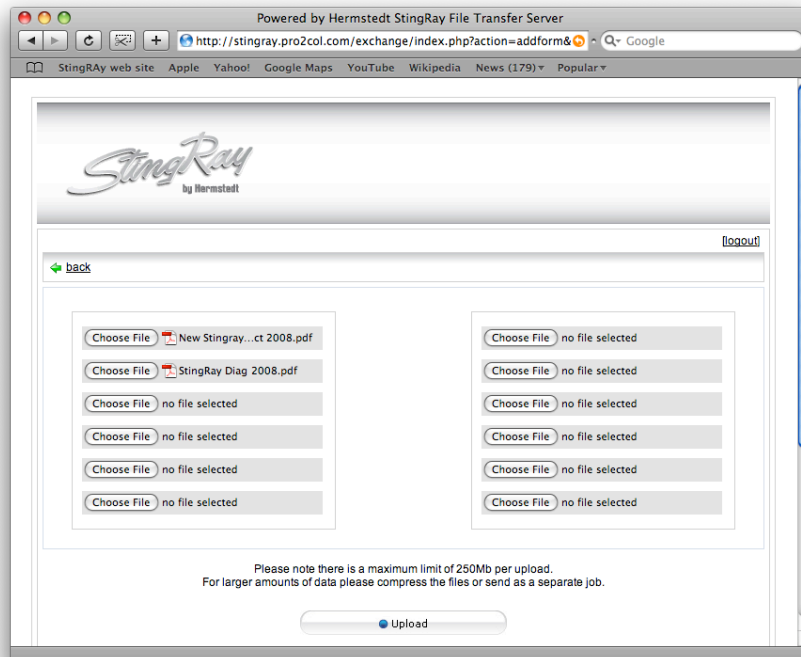
The objective of the previous configuration is to allow your customers to upload or download files using a web browser. To do this you will need to provide your customers with the web address, which could be an IP address or a name as in this case <http://stingray.pro2col.com>. They will also require the username and password you have set for your customer in the address book entry.

Your customer should enter the address into their web browser and click Go. This will bring this to a login page much the same as the one you see below. If you've opted for the personalisation you'll most likely see your company logo in the top left corner.

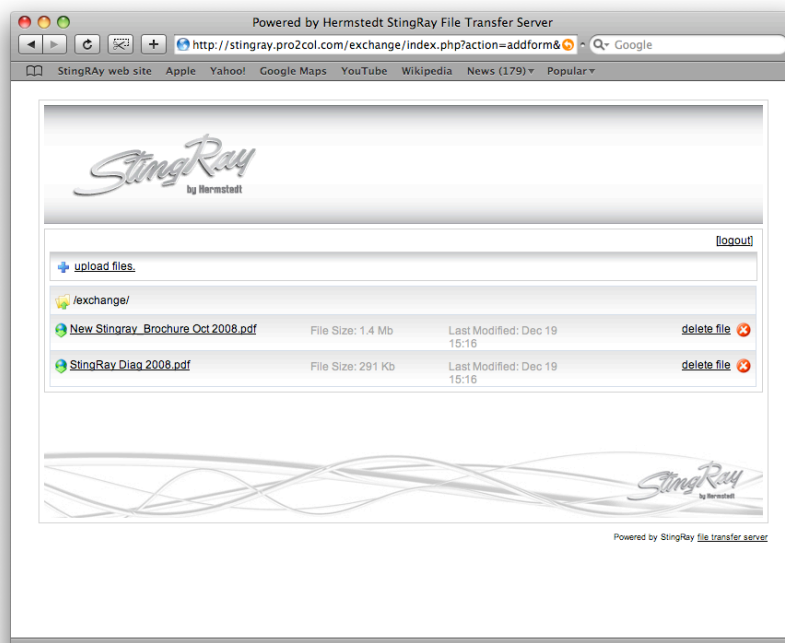


Your customer should then enter the username and password you've given them and they will arrive at their log in page.

After logging in click on the Upload button at the top left corner. You are then presented with the Upload window below.



Here you can select up to 12 files and up to a maximum of 250Mb in total. The files are uploaded by clicking on the Upload button at the bottom of the page. Files are uploaded to the Exchange area.



After the files have been uploaded you are presented with a directory. This is exactly what your customers will see when they log in to pick up the files.

By clicking on the File Name, the file is automatically downloaded to your desktop (or other browser defined download location). Your customers can delete files if you've given them 'Delete' access.

Tips & Hints

When your customer's log in via the web browser they need to first click on the Exchange folder to see all the files that you're hosting for them.

Contacting the Technical Support Team

Support is provided for Hermstedt StingRay FTS users via email, phone, Webex (for remote desktop support) and dial-in via SSH over ISDN or IP to customers with a valid, paid annual maintenance & support contract.

Please note that free technical support is not provided.

If you have a valid maintenance & support contract you can contact our support department using the following details. Please quote your maintenance contract number in all communications.

Telephone: +44 (0) 333 123 1260
Email: support@pro2col.com