

How to update your 2U StingRay Server



Important – please note that after you have updated the StingRay it will reboot automatically. Before starting the update, please ensure that no users are logged in to the StingRay and that no data transfers are processing.

Installation of StingRay firmware update:

1. Turn the key switch on the StingRay to position 2 (furthest clockwise) 'update'.
2. Log into StingRay via the web browser using the administrator details.
3. Select the 'Import/Export' option from the main menu.
4. Under the 'Import' section of the 'Import/Export' page, the 'Creating only records' button will be highlighted as default. This should not be changed.
5. Select 'System update/licences' from the dropdown menu next to 'Choose import data'.
6. Click the 'browse' button next to the 'File name' field and select the update file (StingRay_Update_x.x.x.bin). All update files can be found on the Hermstedt StingRay website:

http://www.hermstedtstingray.com/update_files

7. Click on the 'Import' button and the update file will be transmitted to the StingRay and the update process will begin.
8. During the update procedure a notification message will appear on the front panel display.
9. When the update has finished, StingRay will reboot automatically and can be used again as normal after the restart.
10. The new version number can now be found on the front panel display and in the 'Site Information' page within the browser interface.

If you would like any further assistance, please call one of our technical consultants on 0333 123 1260.